Can we ask for a favor...

Rubi Mendoza,

It was our pleasure having the opportunity to serve you, but now we would like to hear about your experience!

Please complete this brief survey and drop it in the mail in the envelope provided.

- Were your expectations met? _X_ YES ____ NO
- Was your transaction handled professionally? _X_ YES ____ NO
- Did you feel that our office kept great communication with you? _X_ YES ____ NO
- Would it be alright if we use you as a reference? _X_ YES ____ NO

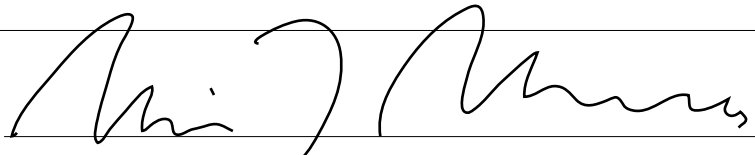
- Is there anything you would have wanted to see handled differently, and if so, what?

- Did you feel we handled something particularly well, and if so, what?

When it came time to close, Jerod always was there to answer every question and help me out with any situation that arose, promptly and efficiently.

We would love to receive a testimonial from you! If you would like to submit one, please use the space below, or if you wish, use your own paper or letterhead. **Note: This is completely voluntary, and should reflect your personal opinion and experience.**

Tesimonial

Thank you for everything!

Signed: