

# Can we ask for a favor...

The Chen Family,

It was our pleasure having the opportunity to serve you, but now we would like to hear about your experience!

Please complete this brief survey and drop it in the mail in the envelope provided.

- Were your expectations met?  YES  NO
- Was your transaction handled professionally?  YES  NO
- Did you feel that our office kept great communication with you?  YES  NO
- Would it be alright if we use you as a reference?  YES  NO

- Is there anything you would have wanted to see handled differently, and if so, what?

*NO.*

- Did you feel we handled something particularly well, and if so, what?

*Yes. Work very diligently and respect buyer's decisions.*

We would love to receive a testimonial from you! If you would like to submit one, please use the space below, or if you wish, use your own paper or letterhead. **Note: This is completely voluntary, and should reflect your personal opinion and experience.**

## Testimonial

*Terrell is a great agent to work with. He is very patient, professional and diligent. He knows the Santa Clarita market well, especially Stevenson Ranch & Valencia areas.*

*If you want find a home in Valencia or Stevenson Ranch area, and want an agent who can assist you patiently and always think about your best interest first, then he is your NO.1 choice!*

Signed: \_\_\_\_\_

